

Privacy Policy

1. Identification of the controller

Company: Oceanário de Lisboa S.A.

Registered Office: Esplanada Dom Carlos I – Doca dos Olivais, 1990-095, Lisboa

Tax Registration Number (NIPC): 503 295 604

Telephone: +351 218 917 000

E-mail: info@oceanario.pt

Data Protection Officer: dataprivacy@oceanario.pt

2. Information and consent

The Portuguese Data Protection Law, “Lei da Proteção de Dados Pessoais” (hereinafter, “LPDP”) and the General Data Protection Regulation (Regulation (EU) 2016/679 of the European Parliament and of the Council of 27th of April 2016, hereinafter “GDPR”) shall ensure the protection of natural persons with regard to the processing of personal data and the free movement of such data.

According to the Law, personal data refers to any “information relating to an identified or identifiable natural person, “the data subject”); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, psychological, genetic, mental, economic, cultural or social identity of that natural person.”

By accepting this Privacy Policy, the User is informed about the processing of personal data carried out by Oceanário de Lisboa, under the terms of the legislation on personal data protection, in particular with regard to appropriate technical and organisational security measures.

Oceanário of Lisboa maintains a database with the registration of its Participants composed only of the personal data provided by the data subjects at the time of registration, which are collected and processed automatically by Oceanário of Lisboa, the entity responsible for the processing of the personal data (“Controller”).

In no case shall personal data on racial or ethnic origin, political opinions, religious or philosophical beliefs, political opinions, trade union membership, data on health, genetic data, biometrics or data relating to sexual life or sexual orientation be solicited.

Without prejudice to communications made to comply with legal obligations, the User's personal data may be known by:

- Employees and collaborators of the Company authorized to process personal data;
- Data Processors with whom personal data processing agreements have been signed;
- Portuguese Directorate-General for Education (DGE)
 - Blue School Portugal Program
- Portuguese Directorate-General for Maritime Policy (DGPM)
 - Estudo Autónomo
 - Ciência Viva
- Portuguese National Committee for the Decade of the Ocean
- Jardim Zoológico de Lisboa

- Oceano Azul Foundation

– Coordinators of the Blue Schools Global Network and the European Blue Schools Network

exclusively for the purposes indicated above, in accordance with the consent provided by the Data Subject or to comply with contractual or legal obligations. Personal data is not subject to disclosure to undetermined persons in general.

In no case shall Oceanário of Lisboa carry out any of the following activities with the personal data provided through this site, without the express prior consent of the data subject:

- Transfer the data outside the European Economic Area (EEA).

In the event of any processing of personal data outside the European Economic Area, this will only take place subject to the adoption of adequate guarantees and the required level of protection, in accordance with the legislation on the protection of personal data.

By using this page, the User may give their consent for Google to process their personal data for statistical purposes, via Google's global site tag, and should consult the respective privacy policy for information.

3. Purposes of the processing of personal data

The personal data processed through this site will only be used for the following purposes:

- i. Requests for communication and clarifications.
- ii. Publication and dissemination of the photos shared by the User on Oceanarium's social networks and site;
- iii. Managing and communicating the Initiative and therefore authorize its processing by Oceanário de Lisboa. The provision of personal data is optional, but only entries containing all the data referred to in this regulation (except images) will be considered. The data will be collected and processed by Oceanário exclusively under its responsibility as data controller.
- iv. Management and processing of cookies.

Oceanário of Lisboa guarantees the confidentiality of all data provided. Although Oceanário of Lisboa collects and processes data in a secure manner and prevents its loss or manipulation using the most appropriate techniques, it should be borne in mind that the collection of data in open networks allows personal data to be circulated without safety conditions, with the risk of being seen and used by unauthorized third parties.

Failure to respond to data marked as mandatory, implies the inability to respond to the request of the data subject.

4. Security measures

Oceanário of Lisboa states that it has implemented and will continue to implement the security measures of a technical and organizational nature necessary to guarantee the security of the personal data provided to it, in order to prevent its alteration, loss, unauthorized treatment and/or access, taking into account the current state of the technology, the nature of the data stored and the risks to which it is exposed.

Oceanário of Lisboa guarantees the confidentiality of the data provided through this website. The collection and processing of data takes place safely and prevents its loss or manipulation.

The personal data is treated with the level of protection legally required to guarantee the security of the same, as well as prevent unauthorized alteration, loss, unauthorized processing,

considering the state of the technology, being the user aware and accepting that the security measures of Internet are not impregnable.

Whenever Oceanário of Lisboa accesses personal data, it undertakes to:

Store the data by means of legally enforceable security measures of a technical and organizational nature that guarantee their security, thus avoiding unauthorized alteration, loss, processing or access, according to the current state of technology, the nature of the data and the possible risks to which they are exposed;

Use the data exclusively for the purposes which were previously defined;

Make sure that the data is handled only by the employees whose intervention is necessary to satisfy the request of the data subject, being the same obliged to the duty of secrecy and confidentiality. Should the information be disclosed to third parties for said purposes, they should be required to keep the confidentiality in accordance with what is envisioned in this document.

5. Use of cookies

Oceanário of Lisboa informs that it uses cookies or other files with similar functionality (hereinafter 'Cookies') to provide the user with a better browsing experience through the website.

Considering that access to websites may imply the use of cookies, Oceanário of Lisboa is responsible for Cookies and the processing of data obtained through cookies, whether its own or from third parties, through its website, deciding on the purpose, content, and use of the processing of collected data.

Accordingly, Oceanário of Lisboa uses the following cookies:

- Necessary Cookies;
- Statistical Cookies;
- Marketing Cookies;
- Social media cookies; and
- Unclassified cookies.

For a better understanding and more detailed information, including the definition of each cookie, the user should consult the cookie policy.

With the exception of necessary cookies, which are essential for the website to function properly by performing vital functions such as allowing proper navigation, accessing secure areas of the website, and ensuring that certain features work correctly, the remaining cookies (statistical cookies, marketing cookies, social media cookies, and unclassified cookies) will only be activated if the user gives their consent.

This means that, if the user gives their consent, Oceanário of Lisboa will use their data to obtain information related to the cookies identified above, for example, for statistical analysis. On the other hand, if the user does not give their consent, Oceanário of Lisboa restricts the use of cookies to ensure and maintain the user's privacy.

6. Exercise of the rights of the data subject

In accordance with the provisions of the LDPD and the RGPD, the user may exercise at any time his/her right to information, access, rectification, erasure, limitation, portability and opposition by means of a written request addressed to Oceanário of Lisboa, through the following means:

Through mail to the following address: Esplanada Dom Carlos I – Doca dos Olivais, 1990-095, Lisboa

Through e-mail to the following address: dataprivacy@oceanario.pt

7. Supervisory authority

In accordance with the law, the data subject has the right to submit a complaint regarding the protection of personal data to the competent supervisory authority, the National Data Protection Commission “Comissão Nacional de Proteção de Dados” (CNPd) www.cnpd.pt.